

## MAINTENANCE PROTOCOL FOR FLOORING



### Damp sweeping equipment

Flexible mop preferably fitted with disposable, antistatic and/or pre-impregnated gauze strips



### Mechanical cleaning equipment

Auto scrubber, rotocleaner or single-brush machine



### Mechanical cleaning disk

3M (or equivalent) colour disks



### Manual washing equipment

Disposable microfibre mop or gauze



### Steam cleaning equipment

Follow the manufacturer's recommendations



### Manual scrubbing equipment

Scrubbing brush





















### 3M red rectangular pad or equivalent, or melamine rectangular pad

Can be used with or without pad holder and telescopic handle



### Damp maintenance equipment

Sponge without abrasive

		Equipment used	Cleaning products	Cleaning methods
FLOORS	First use			
	Manual cleaning	 	Alkaline detergent	<ul style="list-style-type: none"> <li>Damp sweeping</li> <li>Manual cleaning with a scrubbing brush</li> <li>Recovery of soiled water with a flat mop                             <ul style="list-style-type: none"> <li>Rinsing with clean water</li> <li>Let the floor dry</li> </ul> </li> </ul>
	OR			
	Mechanical cleaning	   or  if soiled		<ul style="list-style-type: none"> <li>Damp sweeping</li> <li>Mechanical washing at 300-450 rpm (with water recovery)</li> <li>Let the floor dry</li> </ul>
	Daily cleaning	 	Neutral detergent Disinfectant detergent <sup>(1)</sup>	<ul style="list-style-type: none"> <li>Damp sweeping</li> <li>Manual washing with flat mop                             <ul style="list-style-type: none"> <li>Rinsing with clean water</li> <li>Let the floor dry</li> </ul> </li> </ul>
	OR	 	Alkaline detergent	<ul style="list-style-type: none"> <li>Damp sweeping</li> <li>Manual washing with 3M red rectangular pad or equivalent, or melamine rectangular pad                             <ul style="list-style-type: none"> <li>Rinsing with clean water</li> <li>Let the floor dry</li> </ul> </li> </ul>
Mechanical cleaning		Specific detergent	<ul style="list-style-type: none"> <li>Steam cleaning</li> </ul>	
Deep cleaning	Manual cleaning	 	Alkaline detergent	<ul style="list-style-type: none"> <li>Damp sweeping</li> <li>Manual cleaning with a scrubbing brush</li> <li>Recovery of soiled water with a flat mop                             <ul style="list-style-type: none"> <li>Rinsing with clean water</li> <li>Let the floor dry</li> </ul> </li> </ul>
	OR			
Mechanical cleaning	  		<ul style="list-style-type: none"> <li>Damp sweeping</li> <li>Mechanical washing at 300-450 rpm (with water recovery)</li> <li>Let the floor dry</li> </ul>	
WALLS <sup>(2)</sup>	Cleaning of walls	 	Neutral detergent	<ul style="list-style-type: none"> <li>Wall washing</li> <li>Rinsing with clean water</li> <li>Let the wall dry</li> </ul>

(1) In areas where disinfection is essential (e.g. operating theatres, hospital rooms, etc.), alternate between using neutral detergent and amine-free disinfectant detergent.

(2) For further informations, please refer to page 2.

These cleaning instructions have to be adapted depending on traffic and location of the area.

For safety reasons (slipperiness), hygiene and to preserve the appearance of the product, in time, take care not to leave stagnant water or wet objects (mop, broom ...) and dry well between each maintenance.






## MAINTENANCE PROTOCOL FOR WALL COVERINGS



**Manual washing equipment**  
Disposable microfibre mop or gauze



**Damp maintenance equipment**  
Sponge without abrasive

	Equipment used	Cleaning products	Cleaning methods
<b>First use</b>  	 mop   without abrasive	Alkaline detergent	<ul style="list-style-type: none"> <li>Manual cleaning with an alkaline detergent + a microfibre disposable mop</li> <li>Recovery of water with a microfibre disposable mop</li> <li>Rinsing with clear water</li> </ul>
<b>Daily cleaning</b>  Once a day	 without abrasive	Neutral detergent for areas 1 and 2 + Disinfectant detergent (amine-free) for areas 3 and 4	<ul style="list-style-type: none"> <li>Manual cleaning or</li> <li>Steam cleaning</li> </ul>
<b>Periodical cleaning</b>  Once a month and at patient's departure in areas 1 and 2 Once a week and at patient's departure in areas 3 and 4	 without abrasive	Alkaline detergent or disinfectant detergent (amine-free)	<ul style="list-style-type: none"> <li>Cleaning with a mop + alkaline detergent               <ul style="list-style-type: none"> <li>Rinsing with clear water</li> </ul> </li> <li>Disinfect with disinfectant detergent (amine-free) or</li> <li>Steam cleaning (if manual daily maintenance)</li> </ul>
<b>Deep cleaning</b>  Once a month	 without abrasive	Alkaline detergent	<ul style="list-style-type: none"> <li>Manual cleaning with an alkaline detergent</li> <li>Rinsing with clear water</li> </ul>

*These cleaning instructions have to be adapted depending on traffic and location of the area.*

## FOR FLOORING AND WALL COVERINGS

In the case of **manual maintenance** and to offer you the best results in terms of hygiene and appearance, **Gerflor recommends that you use neutral and alkaline detergents with high wetting power** (complete spreading and cleaning of the entire surface).

### Here is a non-exhaustive list of products recommended by the main manufacturers:

**KIEHL** : Profloor\*, RS Nett\*\*  
**TANA / WERNER** : Green care SR15\*, Floor Cleaner S\*, Clean Fresh\*, Difotan\*, Clean Extreme\*, Innomat\*\*

**ECOLAB** : Brial Clean S\*  
**ANIOS** : Deterg'anhos\*, Aniossurf\*\*\*  
**ROCHEX** : Polystar\*, Roctonic\*\*  
**BUZIL** : HC 43\*\*

**Dr. SCHUTZ** : PU Reiniger\*\*  
**DIVERSEY / SEALED AIR**: Asset\*  
**DREITURM** : Multinetzor\*, Goldreif (green)\*, Linorein\*\*, D1 Neu\*\*

## PRECAUTIONS FOR USE



- Never use abrasive disks or any procedure that risks damaging the surface treatment (abrasive products, solvents, etc.).
- Never use rubber caps (for chair legs or other furniture); instead, use PVC or Polyethylene caps.

## STAIN REMOVAL DURING WORKS

### PAINT MARK REMOVAL

- Do not use abrasive cleaning equipment (e.g. Scotch Brite, scouring pads, steel wool, etc.).
- Use the solvent for the paint if known. If the solvent is not known, start with solvents such as Essence C, White Spirit, etc. before trying stronger solvents such as Taraclean spray. If the stain proves hard to remove, do not persist.
- Wipe and rinse the floor thoroughly after applying the solvent.

### On paint drips

A freeze spray will yield excellent results when paint has formed a drip on the material (freeze sprays can be bought from cleaning product manufacturers or in pharmacies).

### On adhesive marks

- **Fresh acrylic adhesive marks (< 1 month)**  
Apply a water-based solution with added cleaning product, leave to act and mechanically clean and rinse the floor.
- **Dried acrylic adhesive marks (> 1 month)**  
Use Essence C or White Spirit. Wipe and rinse the floor thoroughly after applying the solvent.
- **Solvent adhesive marks**  
Use strong solvents (such as Taraclean spray), but do not persist if the adhesive marks are difficult to remove (as may happen with solvent-resistant cross-linked adhesives).

## TIPS AND ADVICE FOR STAIN REMOVAL

### Rust

Apply an anti-rust product or oxalic acid. Rinse thoroughly..

### Food grease/paint/ballpoint pen/felt-tip pen/heavy grease (tar)

Apply a solvent such as Essence C or White Spirit. Rub with undiluted product and rinse with plenty of water.

### Rubber marks/Shoe marks

Apply an alkaline detergent (such as Tanex Trophy) to shoe marks. Leave to act for 5 minutes. Rub.

### Chewing-gum

Use a freeze spray to harden the chewing gum, and then remove it with a plastic spatula (freeze sprays can be bought from cleaning product manufacturers or in pharmacies).